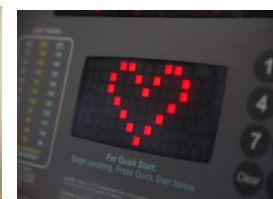
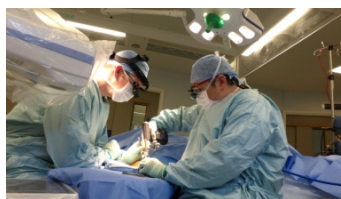


Ward 28

Team of the Year



Where we came from...

- Never event
 - Grade 4 Pressure Ulcer
 - Poor Documentation
 - Information not being handed over
 - No teamwork
 - Stressful work environment
 - Ward reputation at stake

Low point



Time to ACT!



Strategies

- Identified link workers reassigned
- Re engaged patients in care
- Handover Quality information
- SSKIN workshop
- Safety Huddle
- Check List
- “Trust nobody, Believe nothing.”

Transform and Rebuild



Improvements

- Quality information handed over
- Consistent and coherent documentation
- Good work environment
- Safer patient experience
- More involvement from patient and relatives

Since then...

- Successful Staff Member on BAME Moving Forward Programme
- Successful Project Search Person – Housekeeper
- EPR Recognition
- “Nominate A Star” board
- 95.6% Friends and Family Positive Feedback

And now...

**OVER 100 DAYS
WITH NO PRESSURE
DAMAGE!**



Strong Team

